Financial Management Service
Government On-line Accounting Link System
(GOALS)

The Financial Management Service (FMS) is in the process of planning for the Transition of the GOALS applications from the current contractor environment to a government based platform. In order to make this transition as smooth as possible for our users, we are asking you to complete the following questionnaire in its entirety. This information will enable us to ensure that we are aware of your current uses of the GOALS system as well as your technological requirements.

One major change that will occur during the transition is that each individual user will have a unique user ID. Therefore, **EACH INDIVIDUAL** user must complete a survey. We appreciate your cooperation.

Name: _____

Agency: _____

Address: _____

          _____

          _____

Phone Number (including area code): _____

Fax Number (including area code):   _____

E-mail(s):   _____

Current GOALS ID(s) used: _____

What ALC(s) (Agency Location Code(s)) do you report or access information for?
_____
_____
_____

Please annotate your primary ALC with an asterisk (*)

Access Information

1.   Which GOALS applications do you currently use?

FMS 224 _____   FMS 1219/1220 _____   RFC/Agency Link _____
Statement of Differences _____   Undisbursed _____   OPAC _____
RITS _____   TRACS _____   FACTS _____   FACTS II _____
SF 133 _____   FMS 2108 _____

2.   Do you use bulk transmission for any of these applications, if so which ones?
_____
_____
_____

3.   Do you plan to use bulk transmission for any of these applications in the future, if so which ones?   _____
_____
_____

If available, which file formats would you use to download data from GOALS?

ASCII _____   Excel _____   HTML _____

4.   How many times a month do you access each of these applications? For how long at a time?

	Times per Month	How Long?
FMS 224	_____	_____
FMS 1219/1220	_____	_____
RFC/Agency Link	_____	_____
Statement of Differences	_____	_____
Undisbursed	_____	_____
OPAC	_____	_____
RITS	_____	_____
TRACS	_____	_____
FACTS	_____	_____
FACTS II	_____	_____
SF 133	_____	_____
FMS 2108	_____	_____

5.   **What type of PC do you have on your desktop?** _____
       (i.e. Dell, Compaq, Macintosh, etc.)

       What is the processing speed? _____

       How much memory? _____

       What size is the hard drive? _____

       What is the resolution of your monitor?

       800x600 _____   1024x768 _____   640x480 _____
       Other (please specify) _____

       What is the size of your monitor?

       14 inch _____   15 inch _____   16 inch _____
       17 inch _____   19 inch _____
       Other (please specify) _____

6.   **What operating system is on your PC?**

       Windows 3.1 _____   Windows 95 _____   Windows 98 _____
       Windows 2000 _____   Windows NT _____   DOS _____
       Other (please specify) _____

7.   **How will you dial into GOALS?**

       LAN _____   Modem pool _____
       Standalone modem attached to your PC _____
       Other (please specify) _____
       _____

8.   **What is the transmission speed (baud rate) that your agency uses to connect
       to GOALS?**

       Data input   _____
       Data download   _____

9.   **Do you have access to a printer while connected to GOALS?**

       Yes _____   No _____

If so, please list all printers (by manufacturer and model) that you regularly use. _____

_____
_____

(i.e., HP LaserJet 5si)

10. **Do you have access to the Internet?** _____

   If so, what browser(s) (including version) do you use? _____

   _____

   (i.e., Internet Explorer, Netscape, etc.)

   Does your agency allow plug-ins[1] and cookies[2] for specific applications? ___

   _____

11. **If you have access to the Internet, please specify how you primarily connect (select only one).**

   Dial-up access from own, network-attached PC _____
   Dedicated access from own, network-attached PC _____
   Dial-up access from own standalone PC _____
   Dedicated access from own standalone PC _____
   Dial-up access from shared PC (i.e. walkup unit) _____
   Dedicated access from shared PC (i.e. walkup unit) _____

12. **What is the transmission speed (baud rate) that your agency uses to connect to the Internet?**

   Data input   _____
   Data download   _____

13. **Do you have access to a printer while connected to the Internet?**

   Yes _____   No _____

   If so, please list all printers (by manufacturer and model) that you regularly use. _____

   _____
   _____

   (i.e., HP LaserJet 5si)

14. **Please provide a network technical point of contact (with phone number) at your site**_____

[1] Plug-ins are programs that must be downloaded to the PC for an Internet application to work properly (i.e., Acrobat Reader and Real Audio)

[2] Cookies are a string of text that gets entered into the memory of a browser that contains Internet-related information. Depending on the life of the cookie, it may get saved to a file on the PC. Cookies are used for storing marketing information as well as to securely store information necessary to keep the user from re-entering necessary information multiple times.

If you have any questions regarding this survey, please call the GOALS Marketing Staff on 202-874-8270 or you can Email them at GOALS.Help@fms.sprint.com

Please return this survey to:

    Financial Management Service
    GOALS II Project Office
    3700 East West Highway
    Rm. 806A PGMCII
    Hyattsville, MD   20782

Or by Email to: GOALS.Help@fms.sprint.com